
SPECIALIST SERVICES LIAISON GROUP

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Specialist Services Liaison Group

- Specifically initiated to enable specialist team input into the National Diabetes Support Team and the National Clinical Director
 - Membership
 - Jiten Vora – chair
 - Sue Roberts
 - ABCD – Peter Winocour, Mark Savage
 - Diabetes UK – David Cavan, Jonathan Thow
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Specialist Services Liaison Group

■ Terms of Reference

- ‘To identify a programme of work which might be taken forward by our constituent bodies and other relevant agencies to ensure that specialist services are enabled to become an important and appropriate part of the delivery of the Diabetes NSF standards, and commit to timely review.’
 - A good outcome → ‘a joined up service’
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Specialist Services Liaison Group

- Initial Work – identifying issues
 - Consultant contract
 - ? Role Of Specialists – changing roles
 - Practice-Based Commissioning, Payment by Results, Tariffs
 - Liaison - engagement with Primary Care Trusts
 - Networks – increasing influence of Specialists
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■ Payment by Results

- SSLG discussions with PbR Team
 - Tariff increased to £ 241 - 88 for new and follow up – c.f. 120/152 and 61
 - Non-medical contacts recognised
 - Need for refinement of PbR in context of diabetes care acknowledged
 - Alternative options (e.g. ‘year of care’) being discussed with SSLG
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- Liaison – Engagement with Primary Care
 - Exclusion from decision making
 - Specialists → at the centre of service development, influencing Networks
 - Pilot programme run by King's Fund, funded by DoH
 - Blenheim Palace, March 2006
 - 25 delegates
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- Kings Fund Diabetologists Leadership Development program
 - To enable consultants to utilise the current structures within the NHS
 - National Policy Framework
 - Payment by Results
 - Practice-based Commissioning
 - Multiple stakeholders in diabetes care
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- Kings Fund Diabetologists Leadership Development program
 - To equip consultants with appropriate skills
 - Understanding how people work (Myers Briggs)
 - Communication skills
 - Influencing - Negotiating skills
 - Financial planning skills
 - Problem solving development sets
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- Take home messages
 - Government policy is not driven by logic
 - We have to adapt to the changing world and take advantage of political priorities
 - We are all in the same boat, can help each other solve problems
 - Improved understanding of how to engage with PCTs
 - However, 75% of us are likely to compromise, avoid or accommodate when negotiating
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Specialist Services Liaison Group

- Ongoing Activities
 - Practice Based Commissioning
 - joint primary/secondary care task/finish
 - Care - planning
 - ? Role of Specialists
 - Structured interview project
 - Further task/finish group
 - ABCD/ DUK Specialist Services Survey
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Specialist Services Liaison Group

- Role of Specialists - possibilities
 - Leadership
 - Specialist Clinical Expertise – knowledge and practice
 - Educational – patients and HCPs
 - Managerial – within Acute and PC Trusts
 - Governance
 - Interface
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